



THASHIR DEOCHAND

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Summary

I am a dedicated Product Owner with a meticulous and disciplined approach to gathering and understanding requirements, breaking down specifications, and working alongside different departments to develop high-quality products. I am a tactical planner and complex problem-solver with experience in iGaming products. Prepared to bring 4 years of experience in the field to a challenging new role.

Skills

- Problem Identification
- Scrum Methodology
- Product issue resolution
- Design thinking
- Product Lifecycle Management
- Agile Frameworks
- Product Planning
- Data-driven decision-making
- Roadmap development
- User Acceptance Testing
- Jira
- Figma
- Postman
- Craft

Experience

Product Owner

10/2022 - Current

Pragmatic Solutions | Gibraltar

- Collaborate with internal and external stakeholders to define functional specifications.
- Developed user stories, acceptance criteria, and mockups for new features.
- Ensure that once a user story has been delivered it meets the quality standards and ensures that business objectives and user needs are satisfied.
- Managing the product life cycle from backlog to development using agile methodologies.
- Define, manage, and prioritize the roadmap by collaborating with internal and external stakeholders and aligning with the company's overall objectives.
- Actively participate in all sprint planning calls to ensure that the correct priority of user stories is communicated and answer any questions from the tech team.
- Perform product demos to clients for new/upcoming features.
- Maintain release notes for all user stories to inform clients and stakeholders of the changes in the system.
- Dedicate time to perform product discovery and new market-related features and improvements, ensuring that the system is always keeping up to standard.
- Conducted market research to understand customer needs and preferences.
- Collaborated with development teams to ensure successful delivery of products.
- Advised on technical solutions that align with product objectives.
- Assessed the business value of new features prior to implementation.
- Communicated regularly with stakeholders to ensure alignment on product strategy and vision.
- Ensured compliance with regulatory standards related to the product portfolio.
- Maintained strong relationships with key stakeholders in the industry.
- Implemented search engine optimization (SEO) techniques for web presence.

Senior Compliance Tester

11/2019 - 09/2022

eCOGRA | South Africa

- Ensuring all necessary data is provided to carry out the testing process.
- Functional testing, Regression Testing, Front end/user acceptance (UA), regulatory compliance testing.
- Create test cases and document test procedures to ensure replicability.
- Identify, analyze, document, and report defects to the development team.
- Manual testing using prescribed methods as well as utilizing testing tools.
- Perform front and back-end source code reviews (C#).
- Identifying program deviations from standards and suggesting modifications to ensure compliance and efficiency.
- Ensuring that test cases have been satisfied in the testing process.
- Create and review certification reports for testing activities.

Development Tester

01/2019 - 10/2019

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- Testing solutions in a UAT environment to ensure they meet the client's requirements.
- Performing the 'analyst' role within the team and being the bridge between business and developers.
- System and unit testing, Regression, and load testing.
- Postman to analyse and integrate 3rd party applications into our in-house application.
- Perform test procedures, and test cases on newly developed systems.
- Run SQL queries to ensure correct and accurate data insertion and data validation.
- Create and optimise SQL scripts requested for all development with the necessary validation
- Perform route cause analysis, reproduce errors or defects, and perform bug discovery.
- Specification analysis.
- Ensuring consistency throughout the system.

Website Support Assistant

05/2018 - 12/2018

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- Ensure client satisfaction on logged queries.
- Articulate system bugs for developers to resolve, ensuring the client's needs are met.
- Providing support in the event of a website failure.
- Analysing system challenges and suggesting improvements where required.
- Auditing and ensuring 100% functionality of websites or our in-house mobile application.
- Troubleshoot client queries to establish the root cause.

Education and Training

National Diploma in Information Technology (Software development): Information Technology
Durban University of Technology | Durban, South Africa

12/2017

Matric
Hillcrest High School

12/2013

References

References are available upon request.